

**Message: RE: ATA****✉ RE: ATA**

**From** Kraft, Emily **Date** Thursday, May 25, 2017 1:35 PM  
**To** 'Kristen M. Setterlund, MSW, LCSW'  
**Cc**

[image004.png](#) (3 Kb HTML) [image005.jpg](#) (3 Kb HTML) [image006.jpg](#) (1 Kb HTML)  
 [image007.png](#) (2 Kb HTML) [image008.jpg](#) (3 Kb HTML) [image009.png](#) (2 Kb HTML)  
 [image010.png](#) (83 Kb HTML) [image011.jpg](#) (3 Kb HTML) [image012.jpg](#) (10 Kb HTML)

Hi Kristen – What logon ID is Amy using?

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**From:** Kristen M. Setterlund, MSW, LCSW [mailto:[KristenS@LFCS.org](mailto:KristenS@LFCS.org)]  
**Sent:** Thursday, May 25, 2017 9:29 AM  
**To:** Kraft, Emily  
**Subject:** FW: ATA

Sorry about that! Something must be wrong with my phone, as I opened this email and somehow forwarded you another. Below is the issue with the database.

Thanks,  
Kristen



**Kristen M. Setterlund, MSW, LCSW**  
Program Manager  
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**From:** Solomon, Amy [mailto:[asolomon@ccstl.org](mailto:asolomon@ccstl.org)]  
**Sent:** Thursday, May 25, 2017 9:08 AM  
**To:** Kristen M. Setterlund, MSW, LCSW <[KristenS@LFCS.org](mailto:KristenS@LFCS.org)>  
**Cc:** Hayner, Teresa <[thayner@ccstl.org](mailto:thayner@ccstl.org)>  
**Subject:** ATA

Hello Kristen,

I wanted to email you to inform you of an ATA issue that just came about this morning. I logged in to add a new client and noticed that there are now only three clients shown. I cannot see any of the other clients that I know are in the database. I also dropped down the menu to select a worker to search by and no workers are listed. I had Denise log in to see if she could see anything and she received an error message when she tried to see her clients. As of Tuesday, ATA was working fine.

Thanks.

Amy Solomon  
Programs Assistant  
Good Shepherd Children & Family Services  
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cid:image001.png@01D1E98F.2ABE8860



cid:image001.j  
pg@01D0299



cid:image002.jpg  
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